

9 December 2010

Steve Clarke  
Managing Director  
Cell Media  
Suite 2, 387 Hay Street  
Subiaco WA 6008

Dear Steve,

As you are aware ECU contacted you in 2009 to develop an online safety induction for Contractors entering ECU work sites. The primary reason being that Facilities and Services had undertaken an ISO 9001 accreditation audit and had received a non-conformance for poor contractor inductions. The feedback indicated that the University was not meeting the current OSH legislative requirements regarding safety inductions for Contractors.

Facilities and Services has recently undergone it's annual audit and I would like to share with you that the online Contractors safety induction that was developed by your company has received an excellent report. The auditor indicated in his report that the induction was robust, met all the legislative requirements, the information clear and professionally presented.

I just wanted to say thank you, the collaboration between your organisation and Facilities and Services has been excellent, your company's expertise in adapting information to develop a product that meets the needs of the University is genuinely appreciated. It has been a delight working with all your staff and the end product and after sales services has exceeded all expectations.

We have the outcome we were wanting with all credit due to Cell Media, I would happily recommend your company to any organisation that required an online Safety Induction.

Kind Regards

Gail Barbera  
Manager, Campus Facilities  
Edith Cowan University  
Joondalup Campus